LiveHealth Online: providing your employees with easy, affordable access to a doctor 24/7.

LiveHealth Online works

LiveHealth Online is an innovative way for your employees to connect with board-certified doctors through two-way live video from their smartphone, tablet or computer with a webcam.¹ Doctors are available 24/7 with less than a ten minute wait to help with common illnesses such as colds, allergies or the flu. With LiveHealth Online you can get medical advice, a diagnosis and even a prescription if needed 24 hours a day, 7 days a week.²

LiveHealth Online is more convenient and less expensive than an urgent care visit.

- 90% of members saved two or more hours of work time by using LiveHealth Online
- 90% patient satisfaction
- 85% report their medical issue was resolved

¹LiveHealth Online consumer post-visit survey results, August 2014.

Promote LiveHealth Online with these tools and resources

1. Introduce employees to their LiveHealth Online benefit with these email templates. Simply open the email and insert your distribution list to send. Choose from these templates with incentive or without.

2. Post our Doctor by your side and testimonial videos on your employee intranet site or share them during an all-employee meeting. The videos are a great way to help them understand how LiveHealth Online works and how it’s helped people just like them get the medical care they need quick and easy.

3. This FAQ provides answers to the most common questions about LiveHealth Online.

Find out more about LiveHealth Online here. If you have questions about these promotional tools, contact your Anthem account representative.

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¹LiveHealth Online is available in most states and is expected to expand to more in the near future. Visit livehealth.com to view the service map by state.
²As legally permitted in certain states.

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.

Anthem Blue Cross and Blue Shield is the trade name of:
- In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. in Connecticut, Anthem Health Plans, Inc. In Indiana: Anthem Health Plans of Indiana, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWi), which underwrites or administers the PPO and indemnity policies; Compcare Health Services Insurance Corporation (Compcare), which underwrites or administers the HMO policies; and Compcare and BCBSWi collectively, which underwrite or administer the PPO policies. Independent licensees of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.

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Additional LiveHealth Online resources:
- Open Enrollment language
- Posters
- Fliers